



Kimble Recycling & Disposal, Inc.
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THE CITY OF ORRVILLE

December 1, 2020

**RE: IMPORTANT NOTICE ON
REFUSE/RECYCLING SERVICE**

Dear City of Orrville Resident,

Orrville City Council has authorized a new contract with Kimble Recycling & Disposal effective **January 1, 2021**. Kimble is the City's current waste and recycling contractor and is a local family owned business with 68 years of experience in the refuse industry. (*Learn more about Kimble at kimblecompanies.com*). The City of Orrville will bill the new monthly rate of \$15.02 for the service.

Kimble will utilize trucks powered by natural gas which operate more quietly and efficiently than diesel trucks. Natural Gas is a cleaner burning fuel (less emissions) which improves the environment of the City's neighborhoods. The natural gas is also generated here in Eastern Ohio, which helps the local economy and reduces dependency on foreign oil.

Please take time to read this information carefully, as it outlines changes to the new collection program. Please note that the City's collection day remains on THURSDAY, please have all your materials out for collection by 6:30 a.m.

USE OF THE KIMBLE CARTS

The Kimble solid waste and recycling carts are provided for your use. **If you move from your current address the Kimble carts are to remain at the property for the use by the next occupant.**

To use the carts, simply place your household solid waste into the dark green Kimble supplied solid waste cart and place your loose (no need to bag) recyclable materials into the bright green Kimble supplied recycle cart. On your collection day, pull both your solid waste and recycle carts within 2-3 feet of the street with the lid openings facing the street. The carts should be at least 3 feet from one another and other objects such as parked cars, mailboxes, trees, other trash bags, personal container or bulky trash items. Though solid waste and recycling services are provided weekly, it is only necessary to place your carts at the curb when they are full.

KEY COMPONENTS OF THE REFUSE PROGRAM

96-gallon Cart Service – Weekly refuse service includes the contents of your dark green 96-gallon solid waste cart plus up to eight (8) additional 30-gallon bags or cans. The additional 30-gallon bags/cans must weigh less than 50 pounds and have enough strength to maintain their integrity when lifted from the top. Cardboard boxes, 55-gallon drums, or barrels cannot be used as waste receptacles. Bagged leaves or bundled yard waste will be included in the additional bags or cans allowed but must not exceed 50 pounds or 4 feet in length.

Bulk Item Collection – Included in the 96-gallon Cart Service you may set out one (1) bulk item per month on any regularly scheduled collection day.

- Bulk items include stoves, hot water heaters (water removed), washers, dryers, furniture, chairs and carpet (4 feet in length).
- All mattresses, box springs and upholstered furniture **MUST** be wrapped and sealed in plastic.
- Appliances containing Freon must have the Freon removed and unit tagged by a qualified technician. Please keep bulk items three feet away from your cart.

Extra Service – If you need more than one (1) bulk item removed in a calendar month, or if you plan to exceed the “96-gallon cart plus 8 bag limit” on any given collection day, you may call Kimble Customer Service (1-800-201-0005) to schedule extra collection in advance and prepay Kimble directly for extra collection needed. (Extra Service Price List attached).

KEY COMPONENTS OF THE RECYCLING PROGRAM

65-gallon Recycling Cart – Weekly recycle service includes the collection of your 65-gallon recycle cart which may include cardboard, steel cans, aluminum cans, newspapers, office paper, junk mail, glass bottles, and plastic bottles (see Plastics Recycled below). Recycle service will occur on the same day as trash collection. Please do not use your recycle cart for trash. Recycle carts containing refuse or recyclable items that are contaminated with food, liquids or other non-recyclable materials will not be emptied and will be tagged to notify the resident of improper use. Contaminating your recycle cart can damage other recyclables during the sorting process. As a result, we ask you to be conservative in your decision to recycle. When in doubt throw it out!

Plastics Recycled - Most plastic products are labeled on the bottom with a recycling symbol consisting of arrows that cycle clockwise to form a rounded triangle and enclosing the number 1 or 2. Any clean and empty plastic bottles or jugs labeled in this fashion can be included for recycling. **Plastic items not acceptable include plastic bags, shrink wrap, Styrofoam, toys, motor oil and antifreeze containers.** There is a tremendous amount of material which can be diverted from your solid waste cart to your 65-gallon recycling cart. Recycling a ton of plastic saves the energy equivalent of 1,500 gallons of gasoline!

Single Stream Recycling – Do not bundle or bag your newspapers, cardboard, or any other materials separately. All recyclable materials can be mixed together in the recycle cart as a “single stream” of recyclable material. The individual components of the mixed recyclables or “single stream” will be segregated and prepared for market at Kimble’s automated recycle facility. See the enclosed list of all the items which can be placed in the recycle cart to be recovered and returned to markets.

SLOW DOWN TO GET AROUND

If you are driving behind one of our collection vehicles we ask for your patience and please remember that Ohio law requires you to slow down before passing any solid waste hauling vehicle. The safety of our employees and the general public are a top priority for Kimble.

REFUSE AND RECYCLING COLLECTION GUIDELINES

Consistent with previous refuse service, the weekly collection DOES NOT include tires, batteries, automotive/truck parts, paint, oil, fluorescent bulbs, gas cans, propane tanks, hazardous/infectious waste, flammable liquids, and any waste prohibited from disposal in a municipal solid waste landfill. (Call the Solid Waste District for information on disposal of these items 1-800-678-9839).

Kimble does not operate on the following Holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day, and Christmas Day. If a Holiday falls on a Thursday, or a weekday prior to a Thursday, service for the City will be delayed until Friday. If a holiday falls on a Friday, Saturday or Sunday, your collection day will not be delayed (collection day will remain the same).

From time to time you may place items on the curb that Kimble cannot accept because they do not comply with these guidelines. Our drivers will place a tag on the item explaining why it cannot be collected.

If you should have any further questions regarding service, please contact Customer Service by phone at 1-800-201-0005, live chat on the website at www.kimblecompanies.com or email at customerservice@kimblecompanies.com. All billing inquiries should be directed to the City of Orrville by phone at 330-684-5000.

Finally, please review the enclosed instruction sheets for "Cart Placement" and "Easy Recycle Guides". Kimble Recycling & Disposal, Inc. is pleased to service the residents of the City of Orrville.

Sincerely,

Your Kimble Service Team

PLEASE DO NOT BLOCK

With the automated collection trucks we need some room to reach the cart. Please do not park vehicles in front of the cart on collection day.



CART SHOULD OPEN TOWARDS THE STREET

Cart should not be placed at the curb sideways or backwards. The lid should open towards the street.



PLACEMENT OF CART

Each cart should have nothing sitting nearby... Mailboxes, telephone poles, trees, additional carts, etc. must be a minimum of 2-3 feet from the cart.



The best placement for a cart is at the end of the driveway or on the grass within 2-3 feet of the road.



LOADING YOUR CART

TRASH - Place items into trash bags to keep your trash cart clean.

RECYCLING - Place approved items in your recycling cart loosely (no bags). Breakdown boxes to save room.